



## 10 Reasons Why Hosted VoIP is Good for Business

### Benefits of a VoIP communication

Moving voice communications to Voice over Internet Protocol (VoIP) isn't just about saving money on calls. Smart companies will make the transition because of a whole host of other reasons that include improved business communication, customer service, and increased employee productivity and mobility. The benefits of a Hosted VOIP communications model are numerous and go beyond simple costs savings as customers have access to this technology without the associated problems of system acquisition, finance, deployment and support.

#### 1) A State of the Art VoIP phone system

Mtell Hosted VoIP provides business customers with a leading edge phone system without the associated capital cost. From day one you will have a system that delivers all the current features plus tomorrows as they become available.

#### 2) Future Proof

Hosted VoIP is "future proof," as soon as we introduce new features, we roll them out to our customers, so you won't have to worry about another large capital equipment upgrade a few years down the road.

#### 3) Pay As You Grow

With Coms.Net there is no penalty to start small and then add "seats" to the system as you grow, as you only pay for the seats you need on a monthly basis.

#### 4) Reduce Trunk Lines

Renting trunk lines from carriers isn't small change for most organisations that rely on voice for both internal communications and customer interaction. Trunk line rental is a significant part of monthly overhead cost, so why not reduce this outlay wherever and whenever possible?

#### 5) Reduce Call Costs

While saving on calls is no longer the primary driver for adopting VoIP, it can be a prime factor for organisations that have multiple offices requiring frequent voice communication, so not having to pay for that communication can reduce a large amount from an organisation's operational budget.

#### 6) Instant Communication and Collaboration

VoIP improves productivity and the ability to collaborate remotely by creating direct links between teleworkers and office-based workers with the click of a mouse - a "workplace without borders."

#### 7) Seamless Teleworker Connectivity

That VoIP system makes it easy to integrate teleworkers into the business telephone system through their own broadband connections. In addition, your customers will be able to reach your teleworkers through your corporate switchboard, regardless of where the worker is physically located.

#### 8) Respond More Quickly to Customers

With a Hosted VoIP system, companies can improve customer communication by providing them with VoIP telephones that allow them to contact your sales and service departments directly, free.

#### 9) Cut Move, Addition and Change Costs

Every time your company moves, adds, or changes a conventional telephone connection, it costs money. With VoIP, your network configuration is software programmable and its voice signals are carried over your business LAN so you can administer the changes yourself.

#### 10) Your Number Moves With You

Unlike traditional numbers, you can take your number with you, down the road, to another town, or even another country as the system is not dependent upon your geographic location